

Coan Comfort Zone



PERSONALLY SPEAKING



Kevin Coan

we'll always come through when it counts

Dear Friends,

This past winter might have started somewhat mild, but by the time we entered 2025, Old Man Winter was showing us that he wasn't fooling around. The dreaded **polar vortex** brought in weeks of freezing weather and some evenings that dropped below 0°F in MetroWest.

This, of course, meant that home heating systems were running overtime. These conditions were a problem for many homes that depend on heat pumps, which can struggle in arctic conditions. Plus, with natural gas and electricity rates surging, it also meant painfully high utility bills.

Of course, Coan customers were enjoying the robust and dependable warmth that comes from our premium heating oil. Our drivers were on the road every day and often late into the evening, delivering to our customers.

Many heating fuel companies around here were overwhelmed by the sudden heavy demand for service, but not us. We were prepared with an ample supply. As requests for emergency deliveries and equipment service skyrocketed, we took care of everyone who needed help—even if it sometimes took a bit longer than we would have liked.

Coan Heating & Cooling invests in independent fuel storage, a dependable fleet and a trained, expert team. I can't thank them enough for their hard work—or you, our valued customers, for your patience and good humor this season. Now, let's all enjoy some warmer weather!

Warmly,

Kevin Coan

HERE'S TO THESE NEW HEATING OIL DRIVERS!



JOHN COAKLEY



SKIPPY HARRIMAN



DOUG BURKS

spread the word, get rewarded

If you had a delectable meal at a restaurant or saw a great film,

you'd tell your friends about it. When you tell folks about the great service you get from Coan, you can get rewarded!



Refer a friend, coworker or family member in MetroWest Boston, and if they become a customer, we'll give you a **\$75 account credit**. There's no limit to how many referral credits you can receive. Call our office or fill out a form at **CoanOil.com** (go to **Special Offers** under the **Pricing & Payment** menu).

how are we doing?

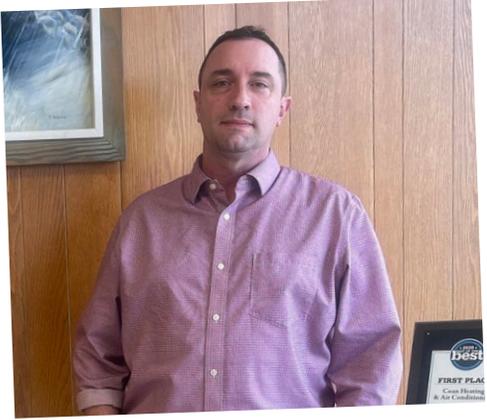
Your comfort is our top priority.

Nothing brightens our day more than hearing from a satisfied customer about a positive experience with our service. If we've exceeded your expectations, we'd greatly appreciate it if you could share your feedback by leaving us a review on Google. Simply scan the QR code to share your experience!



We're thrilled to announce that Coan Heating & Cooling once again won the Angi Super Service Award in 2024!

ask the expert



JOSH LAVALLEE
HOME COMFORT ADVISOR

Q: Can I upgrade my air conditioning equipment before summer arrives?

A: If you're interested in upgrading your central air conditioning system, ductless mini-splits or heat pump, we recommend contacting the Coan team soon. We will get right to work securing the ideal product from our suppliers. It's first come, first served, so you want

to move quickly to have your new A/C equipment installed in the spring. It's also worth noting that, starting this year, all new cooling equipment is using more eco-friendly refrigerants. (See inside this newsletter for details.)

Contact the Coan Heating & Cooling office now to get the ball rolling on your A/C upgrade—and be sure to ask about our financing options.

cool tips to save money

Here are great ways to lower your summer electric bills without sacrificing a bit of comfort.

- › **Use ceiling fans.** Fans make rooms feel cooler just by moving the air around, and you can run one for pennies a day. This allows you to set your thermostat higher than you normally would.
- › **Check your air filter.** Change or clean the filter in your A/C system if it's dirty or clogged. This can increase your air conditioner's efficiency by as much as 15%. If we've already done your A/C tune-up this year, we made sure you had a clean air filter.
- › **Enroll in an A/C service plan.** This covers the cost of your tune-up, which keeps your system running efficiently and trouble-free all summer.



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Natick, MA 01760



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WIN a Yeti Cooler

Make your next outdoor adventure extra cool by taking along this Roadie® 60 Wheeled Cooler from Yeti, which can keep more than 50 beverage cans on ice for days. Just read this newsletter and answer the questions by sending an email to contest@coanoil.com to enter. Entries received by **6/30/25** with the correct answers will be entered into a drawing. **Three winners will be selected!**



1. Existing equipment with _____ refrigerant is still safe and legal to use.
2. The average life span of a central A/C unit ranges between 10 to _____ years.
3. A new high-efficiency system could cut your cooling costs by _____ % or more.

Do we have your current email address? Please get in touch with us to confirm so that we can send you digital delivery tickets.

Congratulations to our fall contest winners. We awarded gift cards from local restaurants to **David K.**, of Holliston (Ninety Nine); **Jerry H.**, of Northboro (Jimmy's Tavern); and **Bruce S.**, of Natick (Domino's).

No purchase necessary. A purchase will not improve your chance of winning. Entry must be received by 6/30/2025. Winner will be selected at random on or about 7/14/2025 by Warm Thoughts Communications, Inc. (WTC), Montclair, NJ. WTC's decisions on all aspects of the contest are final. Entrants agree to be bound by contest rules. Winner will be notified by email and may be required to sign a Prize and Publicity Release within 10 days of receipt unless prohibited by law. Failure to comply when requested may result in disqualification and the selection of an alternative winner. No responsibility is assumed for lost, late, stolen or misdirected mail. Entries void if incomplete, not legible or if they contain errors. All submissions become the property of WTC. Employees of Coan Heating & Air Conditioning and WTC, its affiliates, subsidiaries, agencies and suppliers, and their immediate families, are not eligible. Must be at least 18 years old to participate. The following prizes will be awarded: **three (3) grand prizes: Roadie® 60 Wheeled Cooler from Yeti.** Odds depend upon number of entries received. Acceptance of prize implies consent to use name and photograph in promotional material without compensation. Any taxes and other expenses are the responsibility of winner. Allow 4–6 weeks after selection of winner for receipt of prize. Void where prohibited by law. All federal, state and local regulations apply. The names of the grand-prize winners will be published in a future issue of newsletter.